

INSURANCE COMPANY - NATIONAL INSURANCE COMPANY LIMITED

TPA - MD INDIA HEALTHCARE SERVICES TPA PVT. LTD

POLICY NUMBERS:-

- | | | |
|--------------------------|---|-----------------------|
| i. WITH DOMICILLIARY | - | 251100/50/22/10000239 |
| ii. WITHOUT DOMICILLIARY | - | 251100/50/22/10000240 |
| iii. SUPER TOP-UP | - | 251100/50/22/10000241 |

EXCLUSIVE PORTAL FOR CENTRAL BANK EMPLOYEES & RETIREES

<https://ibacbi.mdindia.com/>

Employee/ Retiree Login credentials are as under:

- Employee ID <EmployeeID>
- Password <DOB> (format ddmmyyyy)

**** MDI IBACBI Medclaim App on Android is also available on play store.**

Details of contact persons and escalation matrix are as under:-

<u>Corporate Office Address</u>	<u>Mumbai Office Address</u>
MDIndia Health Insurance TPA Pvt. Ltd. S. No. 46/1, E-Space, A-2 Building, 3rd Floor, Pune Nagar Road, Vadgaonsheri, Pune- 411014	MDIndia Health Insurance TPA Pvt. Ltd. Mezzanine floor, Ballard House, Adi Marzban path, Ballard estate, Bearing CTS number 1185, Fort, Mumbai – 400001
** Retirees can send reimbursement claims to any of these 2 Offices directly.	

	Contact Person	Contact Details	
		Email	Toll free No. / Mobile No
All Basic Queries- For Pan India Employees & Retirees (Level-1)		iba.ho@mdindia.com customercare@mdindia.com	24*7 toll free no. 1800-266-5690
Level-2	Mr. Shubham Medhekar Sr. Ext Mr. Prafull Gawari- Sr. Ext	cbiret@mdindia.com	9209030292 (Whatsapp available) 8799958350 (Whatsapp available)
Level-3	Mr. Suchi Mishra Group leader	s.mishra@mdindia.com	9209030295 (Whatsapp available)

Please note that the TPA is same for both staff and retirees.